

Incorrect Image

Posted by bignoseqc - 2013/08/16 13:24

Juste installed the app on my Rooted Galaxy Nexus 4.3

I get the problem on every Viewer : HTML, Java, RealVNC, TightVNC

Thanks for help.

Here are my screenshots :

<http://imageshack.us/a/img46/3082/s6lh.png>

<http://imageshack.us/a/img826/6065/0zzp.png>

<http://imageshack.us/a/img577/8343/tacg.jpg>

Re: Incorrect Image

Posted by huisinro - 2013/08/16 13:27

Can you check if you are using Framebuffer method? menu, Settings > Screen Capture Method

If not, I will debug with you by sending you debug buids. It seems something went wrong for the strip width.

Re: Incorrect Image

Posted by bignoseqc - 2013/08/16 13:30

The Capture Method is set on Auto-detect.

I pm you for my e-mail address

Thanks.

EDIT : Can't PM... So please use my registration email to contact me.

Re:Incorrect Image

Posted by superbass - 2013/08/17 20:44

I have exactly the same problem on my non rooted Galaxy Nexus.

If you wish I can also do some testing.

Re:Incorrect Image
Posted by bignoseqc - 2013/08/19 10:02

Any news about Debug Build ?

Thanks

=====

Re:Incorrect Image
Posted by hennessyk - 2013/08/20 10:40

having the same issue on Nexus 7, attempted both screen capture modes, Java and HTML both have lines as the display. Please advise.

=====

Re:Incorrect Image
Posted by huisinro - 2013/08/20 14:28

is this the 2013 Nexus 7 model? We tested it on 2012 model, and it works fine.

We are fixing this bug. Sorry about the inconvenience.

hennessyk wrote:
having the same issue on Nexus 7, attempted both screen capture modes, Java and HTML both have lines as the display. Please advise.

=====

Re:Incorrect Image
Posted by chx - 2013/08/21 00:07

I have purchased this app today and refunded for now. I can confirm the bug. When the bug is fixed I will repurchase.

=====

Re:Incorrect Image
Posted by bignoseqc - 2013/08/21 13:02

Any ETA for the fix ?
Thanks.

=====
Re:Incorrect Image

Posted by mail@manuel-mohr.de - 2013/08/26 13:23

Just bought this App for ma Galaxy Nexus I9250.
Have the same Problem:

<http://manuel-mohr.de/nexus.png>

Any new information?

=====

Re:Incorrect Image

Posted by bignoseqc - 2013/08/26 13:26

If I were you, i'd get a refund and wait them to correct the issue.

=====

Re:Incorrect Image

Posted by mail@manuel-mohr.de - 2013/08/26 13:39

Thats not possible anymore. :/

=====

Re:Incorrect Image

Posted by huisinro - 2013/08/26 13:52

we will resolve this issue late this week. We are debugging with a couple of customers for this, as we can't reproduce this with our own devices.

Appreciate your patience, this bug is caused by miscalculation of video stripe width on certain devices.

=====

Re:Incorrect Image

Posted by kienhoefer - 2013/08/31 11:08

Any updates?

I have the same problem. I even sent the report right after purchasing. No answer.

This is on Galaxy Nexus, with 4.3.1

=====

Re:Incorrect Image

Posted by mail@manuel-mohr.de - 2013/09/02 05:24

Any new information? ;>

=====

Re:Incorrect Image

Posted by huisinro - 2013/09/02 21:44

Sorry about this, we will try to upload a new version 1.3.1 tomorrow to fix this issue, along with rotation problems.

=====

Re:Incorrect Image

Posted by mail@manuel-mohr.de - 2013/09/02 22:48

Great :-)

=====

Re:Incorrect Image

Posted by huisinro - 2013/09/02 23:00

I sent you an internal build by email, please test that. Don't distribute that apk file. Thanks.

mail@manuel-mohr.de wrote:

Great :-)

=====

Re:Incorrect Image

Posted by huisinro - 2013/09/03 12:05

version 1.3.1 is uploaded to google play store, should be available in a few hours to your devices.

the new build should have fixed the problems.

=====