

## Android Screen Appears Rotated on Computer

Posted by rmdshane - 2013/08/20 10:42

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When sharing my android screen to my computer, my android screen appears rotated. Specifically, if my android screen is horizontal, it appears vertical on the computer. If my android screen is vertical, it appears horizontal on the computer. I need to rotate my computer screen to see the app icons properly.

I have tried hitting the rotate button on the screen but it doesn't help (same problem). I have used the software for about 6 months daily without issue. Now this issue won't go away.

Does anyone know how to fix?

Thanks,

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## Re:Android Screen Appears Rotated on Computer

Posted by rmdshane - 2013/08/20 10:42

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[http://www.vmlite.com/images/fbfiles/images/rsz\\_photo\\_1.jpg](http://www.vmlite.com/images/fbfiles/images/rsz_photo_1.jpg)

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## Re:Android Screen Appears Rotated on Computer

Posted by rmdshane - 2013/08/20 10:49

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[http://www.vmlite.com/images/fbfiles/images/rsz\\_photo\\_2.jpg](http://www.vmlite.com/images/fbfiles/images/rsz_photo_2.jpg)

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## Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/08/20 14:26

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we are working on this issue, will publish a new build in a few days. Very sorry about this.

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## Re:Android Screen Appears Rotated on Computer

Posted by vidya\_viyer - 2013/08/23 12:58

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VMLite team,  
I'm facing the exact same issue. Looking forward to the fix

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## Re:Android Screen Appears Rotated on Computer

Posted by vidya\_viyer - 2013/08/23 12:59

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VMLite team,  
I'm facing the exact same issue. Looking forward to the fix

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## Re:Android Screen Appears Rotated on Computer

Posted by tabletguy - 2013/08/25 11:43

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I also have this issue TF101. It happens in both HTML and TightVnc viewer mode.

Is it possible to get the last working version available as a download for now?

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## Re:Android Screen Appears Rotated on Computer

Posted by rmdshane - 2013/08/29 09:28

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Agreed—can we get the last working version? This is critical to my business.

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## Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/08/29 09:32

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I am doing a new build right now, will send you via email to test it soon.

Sorry about this!

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## Re:Android Screen Appears Rotated on Computer

Posted by tabletguy - 2013/08/29 09:56

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Please also send me a link. I can do some testing. We've corresponded before.

Stephan Hodges

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## Re:Android Screen Appears Rotated on Computer

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Posted by opeakautomation - 2013/09/03 07:25

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Has this issue been resolved? Where can we get the updated build if so? We are unable to perform any automation due to this error.

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## Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/09/03 07:38

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yes, we will upload a new version, 1.3.1, today. doing regression tests right now. I will post here when uploaded.

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## Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/09/03 12:01

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version 1.3.1 is uploaded to google play store, should be available in a few hours to your devices.

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## Re:Android Screen Appears Rotated on Computer

Posted by zensuni - 2013/09/04 05:14

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I tried the version of 09/03/2013, and now my screen appears rotated on computer. Also, I can just see the screen but not control the device.  
I'm using a Rikomagic mk808 android key, it worked great with the version I downloaded 3 weeks ago. Is there a way to download the previous version ? Regards

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## Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/09/04 06:57

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Hi zensuni,

Sent you the old link of version 1.3.0. What is your android version?

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## Re:Android Screen Appears Rotated on Computer

Posted by zensuni - 2013/09/04 07:30

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thanks for the old version, it works fine again.  
I use Android 4.1

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## Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/09/04 07:32

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Interesting, I have the same mk808 box, and it works. Do you turn on Auto Rotation?

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## Re:Android Screen Appears Rotated on Computer

Posted by zensuni - 2013/09/04 07:44

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I had the problem with the default settings. Then I tried to change the rotation but it didn't work. Could you send me a screenshot of the correct settings ?

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## Re:Android Screen Appears Rotated on Computer

Posted by zokkie - 2013/09/07 06:24

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I have the same problem on both devices: Uhost2-Android 4.2 en Ainol hero 4.1.1 android.

If my android screen is horizontal, it appears vertical on the computer. If my android screen is vertical, it appears horizontal on the computer.

I have tried hitting the rotate button on the screen but it doesn't help (same problem).

Auto-rotate screen is ON and OFF (same problem). VmLite VNC Server v 1.3.1

Does anyone know how to fix?

Thanks,

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## Re:Android Screen Appears Rotated on Computer

Posted by zokkie - 2013/09/07 06:28

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I have the same problem on both devices: Uhost2-Android 4.2 en Ainol hero 4.1.1 android.

If my android screen is horizontal, it appears vertical on the computer. If my android screen is vertical, it

appears horizontal on the computer.  
I have tried hitting the rotate button on the screen but it doesn't help (same problem).

Auto-rotate screen is ON and OFF (same problem). VmLite VNC Server v 1.3.1

Does anyone know how to fix?

Thanks,

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### Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/09/07 07:57

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zokkie, I sent you via email the 1.3.0 version, which should work.

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### Re:Android Screen Appears Rotated on Computer

Posted by zokkie - 2013/09/07 14:05

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Thanks, it works well.

Regards,  
zokkie

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### Re:Android Screen Appears Rotated on Computer

Posted by Terminator637 - 2013/09/10 04:30

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VmLite VNC Server v 1.3.1. Same problem with my Geniatech ATV1200(Android 4.1) - rotated image.  
Please help!  
P.S. Sorry for my English.

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### Re:Android Screen Appears Rotated on Computer

Posted by rmdshane - 2013/09/10 07:18

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New build works great for me—thank you!

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## Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/09/10 07:20

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I just sent you a link for the old version 1.3.0, please try that until we release another build in a few days. We will provide an option to disable auto rotation.

Terminator637 wrote:

VmLite VNC Server v 1.3.1. Same problem with my Geniatech ATV1200(Android 4.1) - rotated image.

Please help!

P.S. Sorry for my English.

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## Re:Android Screen Appears Rotated on Computer

Posted by Terminator637 - 2013/09/10 10:04

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thx a lot!

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## Re:Android Screen Appears Rotated on Computer

Posted by RagDaz - 2013/09/16 20:34

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I have an HP Slate 7, and VMLite works fine except I cannot get the rotation right. I have the latest version 1.33 which says the rotation bug is fixed. I have tried the different rotation settings under settings but with no success - any ideas?

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## Re:Android Screen Appears Rotated on Computer

Posted by huisinro - 2013/09/16 20:58

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can you try to disable Auto Rotate on your android device? go to system Settings > Accessibility > Auto-rotate screen, uncheck the box

then connect a vnc viewer, and you can try to click our rotate button on the bottom toolbar to check if you can find a right orientation.

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## Re:Android Screen Appears Rotated on Computer

Posted by RagDaz - 2013/09/16 22:07

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Thanks now it is showing correctly, does that mean I cannot have auto rotate activated?

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**Re:Android Screen Appears Rotated on Computer**

Posted by zensuni - 2013/09/16 23:40

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Hi, with the new version it works fine on my MK802 IIIS. Thanks for your prompt corrections, I appreciate.

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**Re:Android Screen Appears Rotated on Computer**

Posted by oterres - 2013/09/21 13:20

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I just bought the VMLite VNC Server and I get the screen rotated and continuous moved laterally image. HTML5 connection does not work with novnc, server error. Please can you help me. I try it in ubuntu desktop system, and I tried desactivating rotate mode.

[http://www.vmlite.com/images/fbfiles/images/Captura\\_de\\_pantalla\\_de\\_2013\\_09\\_21\\_221536.png](http://www.vmlite.com/images/fbfiles/images/Captura_de_pantalla_de_2013_09_21_221536.png)

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**Re:Android Screen Appears Rotated on Computer**

Posted by huisinro - 2013/09/21 18:50

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What is your device model and what is android version?

You can try to check the Rotate 180 from our app's Settings, open our app, press Menu button, choose Settings

For noVNC, can you try to use Chrome browser.

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**Re:Android Screen Appears Rotated on Computer**

Posted by oterres - 2013/09/22 03:53

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My device is ZTE Blade Android 4.2.2 Versión Cyanogenmod 10.1 KonstaKANG, I tried rotation 180° and it works, but there is an annoying continuous displacement of the image from right to left, you can not see either the image or click on it correctly.

The web client does not work. The HTML5 client shows the following error. The java client showed the screen once, and did not update. I try this in Firefox 23 Y Google Chrome 29 in a ubuntu system.

[http://www.vmlite.com/images/fbfiles/images/Captura\\_de\\_pantalla\\_de\\_2013\\_09\\_22\\_123437.png](http://www.vmlite.com/images/fbfiles/images/Captura_de_pantalla_de_2013_09_22_123437.png)

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## Re:Android Screen Appears Rotated on Computer

Posted by aeneas1 - 2013/12/13 06:47

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## Re:Android Screen Appears Rotated on Computer

Posted by MrSnow - 2013/12/22 08:37

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I have the same issue.

Screen is at right angles, using VNC Client, Java and HTML client.

This is a HDMI SmartTV Dongle 200BT - with Bluetooth keyboard

It's operating system Google Android 4.2 Jelly Bean

Processor Dual Core RK3066 1.6 GHz

It is not rooted, so every time it crashes (Which happens all the time on this daft thing)

I have to use a small usb cable.

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## Re:Android Screen Appears Rotated on Computer

Posted by MrSnow - 2013/12/22 08:39

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Is there a way to get hold of the older version?

Thx in advance

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## Re:Android Screen Appears Rotated on Computer

Posted by MrSnow - 2013/12/23 10:33

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It's now working if I don't connect it to a HD TV (HDMI Connection)

I can click the rotate button, and it does rotate it.

Getting there, and I hope my hints help others.

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