

## VNC Server causing the phone to freeze

Posted by thlengane - 2014/05/12 03:40

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Hi,

I have installed the VNC Server that was sent by you guys since the one from Google play was not working. I can start the server successfully and I am also able to connect to the phone using Real VNC Viewer Version 5.1.1.

However, after about 30 seconds of connection, it causes the whole phone to freeze. After a few minutes, the phone will start throwing the following errors:-

"Unfortunately, the process com.android.systemui has stopped"

"Unfortunately, the process android.media.process has stopped"

After that, the phone will reboot itself. Even after reboot, the phone does not come back to a proper state. It throws the same errors until I reboot again.

Here are the devices that have this problem:-

Device: HTC Desire HD

OS: Android 4.4.2 (Based on CM11)

Root Status: Rooted

Device: Samsung Galaxy S4

OS: Android 4.4.2 (Stock)

Root Status: Not Rooted

Please help.. <http://www.vmlite.com/images/fbfiles/images/Screenshots.png>

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## Re: VNC Server causing the phone to freeze

Posted by huisinro - 2014/05/14 12:11

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I am very sorry for this late reply.

For S4, you need to run some manual commands for now, before we upgrade our Android PC Controller.

our forum thread has instructions:

[http://www.vmlite.com/index.php?option=com\\_kunena&Itemid=158&func=view&catid=20&id=16392](http://www.vmlite.com/index.php?option=com_kunena&Itemid=158&func=view&catid=20&id=16392)

you can also do this using adb.

```
cd "C:\Program Files (x86)\VMLiteAndroidAppController"
```

```
adb shell
```

```
cd /data/data/com.vmlite.vncserver/files
```

```
./vmlitevncserver
```

do you get execution permission error?

if so, copy the file to /data/local/tmp, e.g.,

```
cd /data/local/tmp  
cp /data/data/com.vmlite.vncserver/files/vmlitevncserver .  
./vmlitevncserver
```

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### Re: VNC Server causing the phone to freeze

Posted by thlengane - 2014/05/15 00:26

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Thanks a lot, it worked on GS4 but it is still doing the same thing on DHD. Don't you perhaps know what might be causing the DHD to freeze?

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### Re: VNC Server causing the phone to freeze

Posted by huisinro - 2014/05/15 00:43

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For CM11, you will need our latest apk, not published in google play yet. You can email to request one.

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### Re: VNC Server causing the phone to freeze

Posted by thlengane - 2014/05/15 00:49

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That is the apk I am using right now, the one from Google Play store did not start the server at all so I have requested one already.

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### Re: VNC Server causing the phone to freeze

Posted by huisinro - 2014/05/15 08:57

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can you try to use TightVNC viewer on PC? Our vnc server is specially optimized for TightVNC encoding.

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### Re: VNC Server causing the phone to freeze

Posted by thlengane - 2014/05/15 09:34

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I have just tried it with TightVNC and the behavior is exactly the same.

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## Re: VNC Server causing the phone to freeze

Posted by huisinro - 2014/05/15 10:02

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Can you see the android screen in vnc viewer? can you control it? although slow.

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## Re: VNC Server causing the phone to freeze

Posted by thlengane - 2014/05/15 22:59

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I can connect and see the screen. I can even control it but it only last for 30 seconds before it freezes.

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