

No image from Asus Transformer TF300T

Posted by mikkel - 2012/08/14 14:01

Hi, after much hassling with USB drivers and Asus Sync, I finally got the vaac software to start the VNC server on my Asus Transformer TF300T. However, I can't get any image from it - it's only showing me the attached (almost) empty screen. It seems to send clicks, but without being able to see what I click on, it's hard to tell.

Bonus info:

What I ultimately want to do is control my Transformer Pad from my HTC Desire smartphone (never mind why, it actually makes sense with my setup ;). Any recommendations on a specific VNC client to use on the Desire, or will any do? I've been unable to connect using a few free ones, but since there's also issues connecting to the PC, I don't worry about that yet. Enclosed screenshot of the HTML VNC viewer on my PC (Windows 7 64-bit). The Java VNC viewer is the same thing.

<http://www.vmlite.com/images/fbfiles/images/nopicture.jpg>

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Re: No image from Asus Transformer TF300T

Posted by huisinro - 2012/08/14 14:05

Does the screen change at all? or it stays the same all the time.

We have another customer having same issue, and we are fully working on it.

What's the android version you are running?

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Re: No image from Asus Transformer TF300T

Posted by mikkel - 2012/08/14 14:07

It stays the same at all times. The tablet is running Android 4.0.3.

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Re: No image from Asus Transformer TF300T

Posted by huisinro - 2012/08/14 14:13

Thanks. Can you send an email to info AT VMLITE DOT COM. Will send you debug versions to figure out the cause.

For the 2nd question, it makes very good sense, and that is in our design mind. We will release vnc viewer for android/iOS that is touch aware, so you can easily control another device. Our iOS client is out:

<http://itunes.apple.com/us/app/vmlite/id512636796?mt=8>

android version not yet ready.

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Re: No image from Asus Transformer TF300T

Posted by mikkel - 2012/08/14 14:16

Email sent - thanks for your answers so far, I hope I can help (and get help!) figuring out the problem.

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Re: No image from Asus Transformer TF300T

Posted by huisinro - 2012/08/14 17:00

sent the debug version via email.

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Re: No image from Asus Transformer TF300T

Posted by huisinro - 2012/08/15 21:24

This should be fixed now, please test the build sent via email.

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Re: No image from Asus Transformer TF300T

Posted by huisinro - 2012/08/16 08:25

can you confirm whether the debug build works? We want to publish a new version with these fixes.

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Re:No image from Asus Transformer TF300T

Posted by mikkel - 2012/08/16 11:26

I can confirm the debug version sent via email now works, yes. The tablet runs somewhat slowly (3-5 fps), but I suppose that's to be expected since it has to continually screengrab, it's not a PC after all.

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Re:No image from Asus Transformer TF300T

Posted by mikkel - 2012/08/16 11:42

And yet, I just now got this error again:

Error: VMLite VNC Server is not installed on your android device.
Please purchase and install the app first from Google Play.

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Re:No image from Asus Transformer TF300T

Posted by huisinro - 2012/08/16 12:04

did you install the app to sdcard? or you used the default to install it?

Can you launch the app (gui) from device?

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